Becoming a Visionary Company

Medium-to-Long Term Management Plan

Achievements to date under Passion 2030

Before implementation of Passion 2030

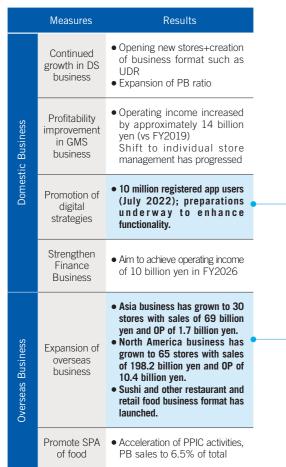
- We achieved Vision 2020 one year ahead of schedule, but the scale of our business grew so large that it began to be difficult to ensure everything was operating in synch.
- We majorly shifted our plan from quantity to quality, and focused on refining existing stores.
- We accelerated store digitalization through Al-based pricing and other efforts.

FY2019 Sales 1.3 trillion yen OP 63.1 billion yen

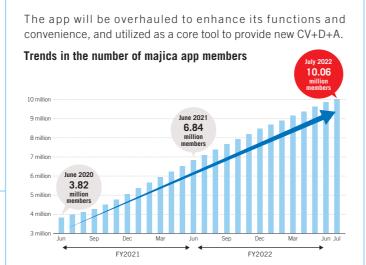
Under Passion 2030, the PPIH Group sought to achieve three overlapping aims: 1) promote business passionately, 2) become the world leader, and 3) harness business to become a driving force.

Passion 2030





*Gelson's operation income is calculated after deducting amortization of goodwill (approx. 0.7 billion yen in FY2021 and approx.3 billion yen in FY2022).



Opened a new business format sushi store (restaurant and retail) in Hong Kong. It serves approximately 90 kinds of seasonal ingredients, as well as Japanese brand rice that is locally milled. It also features performances such as a fish filleting show and a grilling show.



From Passion 2030 to Visionary 2025/2030

Immediately after the announcement of Passion 2030 in February 2020, there were major changes in the environment, mainly due to COVID-19, and the environment surrounding the retail industry and our company.



We have revised our future growth strategies and numerical targets to reflect these changes in the environment, and are now announcing them as Visionary 2025/2030

Visionary 2025/2030

Vision

Based on "The Customer Matters Most," PPIH will continue to serve changing customers and society.



- ✓ A company that adheres to the PPIH corporate principle of "The Customer Matters Most" in every corner of the organization.
- A company that responds to change and takes on challenges boldly.
- ✓ A company that constantly grows and continues to set bold goals.
- A company that targets innovation to take its core values (name = branding, stores, products and human resources) to the next level.
- ✓ A management team that is ambitious for the growth of PPIH as a company, not for personal goals, and that can pass the baton of management and continuous growth to the next generation in a timely manner.



Measures

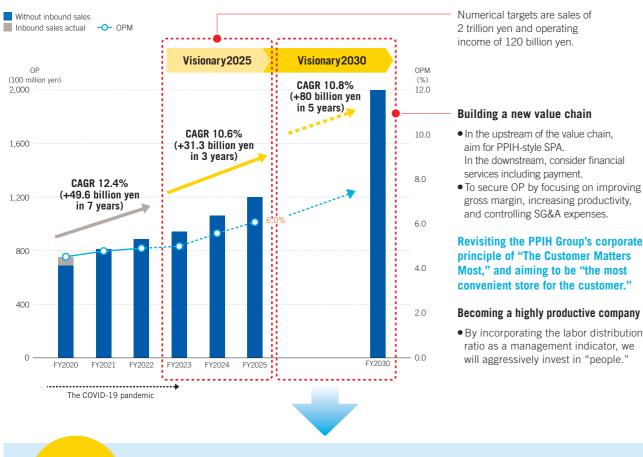
Domestic Business Overseas Business Improvement of profitability Expand business scale and improve profitability Expand business value chain Expand business scale by new store (SPA reform, Finance business) openings Offer new CV+D+A through DX (Retail, as well as restaurant and retail) Promote organizational integration and Improve profitability by establishing a productivity improvement global value chain Continuous business format creation **ESG Activities** Realization of a sustainable society and corporation

Pan Pacific International Holdings

Medium-to-Long Term Management Plan

Growth strategy of Visionary 2025/2030

Continued annual growth of more than 10% toward operating income of 200 billion yen in FY2030



Way to increase operating income

Expand/restructure the business value chain

Focus on "revenue per customer," which has been unattainable until now, and use the enhanced majica app as a core tool to achieve this goal.

Merchandising	Promote store visits by ads	Sales	Payment
Expand to upstream Improve gross margin by promoting PPIH-style SPA + enhance differentiation by original products + reflect customer's voices through the app	Generate revenue using the majica app as an advertising medium + CRM measures to enhance the purchasing experience	Strengthened through DX = new CV+D+A offerings for changing customer needs	Expand to downstream financial revenue from capturing "payment" + control outflow of costs to outside parties
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Growth targets for Domestic Business

Target Increase the profitability Promote PPIH-style SPA
 Offer "New CV+D+A" through DX Measures • Organizational integration and promote efficiency improvement → Reference page: P.13 Continuous creation of business formats
 Strengthen Finance Business FY2022 FY2025 <Quantitative targets> 93 bil. ven Operating **Domestic Domestic** 76.6 bil. yen total total profit (+16.4 bil. yen/+21.4%) DS **GMS GMS Finance** inance **Others 45** bil. yen **30** bil. yen 6 bil. yen **12** bil. yen 25.5 36.3 0.6 14.1 +8.7 bil. +4.5 bil. +5 4 bil -2 1 hil +23.8% +17.5% +906.7% -14.9% <Reference> 4.9% 5.7% OPM 3.3% 5.4% 3.1% 3.9% 6.4% 15.4% ROIC 8.4% 7.1% 5.6% 6.2% 4.8% 55.0%

Measure

PPIH-style SPA

	PB/0EM ratio		Gross margin ratio (directly managed stores	
Domostic total	FY2022	FY2025	FY2022	FY2025
Domestic total	15.3%	25.0%	25.5%	27.5%
DS Business	14.2%	25.0%	25.2%	27.5%
GMS Business	17.9%	25.0%	26.1%	27.5%

+ Including the effect of improved GPM of PB/OEM and NB products



Dev.

Promote product development that can demonstrate "CV+D+A" that matches the image of our stores as a source of competitive advantage. Reorganization of MD/PB (strengthening of product development staff, start of SPA reform PJ, etc.)

Sales

Narrowing down standard SKUs. Strengthening PB/OEM by shelf allocations and shop floors creation. Strengthen attractive and strategic items. By further strengthening the inventory turnover ratio, realize shop floors with "Something New" whenever customers come in.

Customer reviews (app)

Create a mechanism to engage customers by utilizing customer data linked to majica member information and the review function (current "Do-Over Palace") of the majica app.

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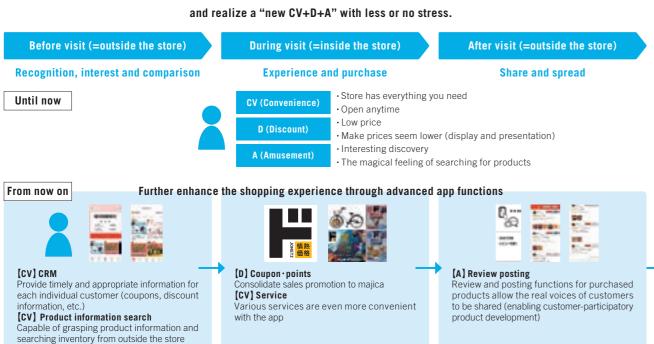
Medium-to-Long Term Management Plan

Growth targets for Domestic Business



Offer "New CV+D+A" through DX

Expand "CV+D+A" to outside of the store with the majica app as a core, further enhance the shopping experience,



Measure

Promote organizational integration and productivity improvement

Improve company-wide cost efficiency by further promoting organizational integration

- Since the DS and GMS businesses differ only in customer base, establish a more efficient and robust operational structure while maintaining the business format
- Improving the efficiency of operations through consolidation of MD HQ, and further enhancing individual store management

Improve efficiency and manpower-saving in store operations through DX

Areas where manpower is needed

- Store management (spot purchasing, creating shop floors,
- Activities to provide feedback to HQ on PB/OEM product development and purchasing areas through gathering customer insights

Areas where efficiency improvement is needed

• improve operational efficiency through automation and mechanization

Measure

Expansion of financial revenue by capturing "payment"

■ In-house payment ratio

FY 2022 39.0% \rightarrow FY2025 50%+ α

Operating income target for Finance Business

6 billion yen in FY2025

(1) Reduce outflow of payment costs (0.5~1 billion yen)

- Increase in-house payment ratio = Reduce payment costs by reducing other companies' payment ratios (reflected in P/L of retail business)
- In-house production of payment fees and cost reduction through the start of the merchant services (from June
- → Total cost reduction of about 1.3 billion yen in FY2023

(2) New financial revenue (5~5.5 billion yen)

- Expand earnings by offering revolving/deferred payment
- Earning revenue through use of majica outside the group (Will be able to use more than 100 million VISA member stores worldwide)
- Providing additional services such as mutual funds and insurance products

(3) Contribute to the upstream of the value chain through data utilization

• Boost P/L of retail business by utilizing purchasing data for product development and generating advertising revenue.

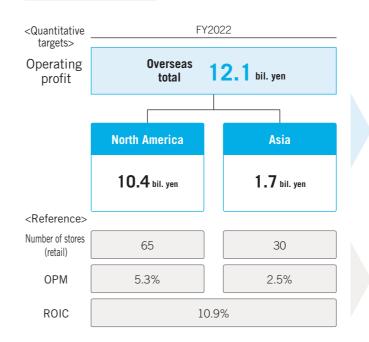
Growth targets for Overseas Business

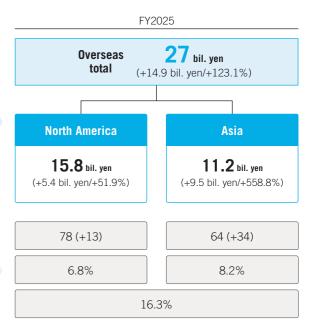
Target

Business scale expansion and profit margin improvement

Measures

- Scale expansion by opening new stores (enhance efforts in the new business format (restaurant and retail, etc.))
- Improve profitability by establishing a global value chain





Measure

Expanding business scale by continuing to open new stores

- In the retail business, the Company will expand store openings in both Asia and North America. In particular, efforts will be made to open "Japan Brand Specialty Stores" in North America to expand business potential.
- Put efforts to expand the new formats (restaurant and retail, etc.) in Asia and North America, led by "SEN SEN SUSHI."



upstream

Improving profitability by establishing a global value chain

Become a company that plays a central role in the "5 trillion yen export of Japanese agricultural and marine products," with PPIC at the center, and promote business not only in retail stores but also in a variety of business formats/sales channels.



Pan Pacific International Holdings Integrated Report 2022